

## **Refund Policy**

Neither the livestream, nor its content are a “contractual fulfilment” on the part of the streamer or the platform, so neither the content, nor the course of the livestream can be subject to a claim; the content of the livestream or of its recording is a “digital content” that has not been delivered on a physical medium and has been delivered with the prior consent of the users – the users, thus, cannot withdraw from the delivery of the content pursuant to the provisions of Section 1837 (1) of the Czech Act No. 89/2012 Coll., the Civil Code, as amended.

Creating a challenge or making a payment on a challenge is not an “order” and, as a result, created challenge and/or payment made will not be further confirmed.

As a challenger, you do not have the right for a refund of a once withdrawn / deducted payment. Your defence against the deduction of the payment is thus (i) not to make the payment in the first place, or (ii) to veto the fulfilment of the challenge, with which your payment is associated, along with other.

We provide warranty neither for the digital content, nor for the functionality of the platform.