

Provoco – privacy policy

As a user, you can perform in the application under a unique “*alias*” of your choice. If you are also registered as a streamer, you only have one alias in the application. Your profile picture (which can also be your photo) is also part of the alias. We use the alias and the profile picture in the application (for example, to create a livestream, challenges, comments to the stream, payments etc.) You agree with the use of the alias and the profile picture.

If the data you enter into the application as part of your registration as a user or as a streamer – including your alias – or the content of your livestream you are making as a streamer or the content of your challenges or comments you create as a challenger - can be considered as your personal data in its entirety, then by its inclusion in the application / capturing you give us your consent to its processing for an indefinite period of time until the eventual withdrawal of your consent, to the extent necessary for the fulfilment of the purpose of the application and the platform described in the terms.

For this purpose, and to the same extent, we can also process your geolocation data and the IP address(es) for the device(s) you use to capture or follow the streams. For the purposes of the terms, and to the extent permitted by the terms, processing of your personal data will mean: collecting, storing on media, accessing, modifying or altering, retrieving, using, transmitting, disseminating, publishing, storing, exchanging, sorting or combining and liquidation of your personal data.

Your possible personal data you provided at registration or when verifying your identity before payment, including contact information, will not be published or communicated to anyone (with the possible exception of (i) reporting or making available to law enforcement agencies the inappropriate content of your livestream(s), including your identity, and providing them with all available information, including your identity, and (ii) your alias, which we can show within the application and as part of the content of the livestream or its recording).

We may publish the rankings of streams, challenges, challengers, and streamers at any time, the main criterion for the ranking being the value of payments, which value can be also published as part of the rankings; rankings will be published using aliases, too. If a challenger does not want to be part of the challenger rankings or if a streamer does not want to be part of the streamer rankings or if she does not want to publish the value of made / received payments, she will make the appropriate change to her user account, in which case she will not be included in the rankings at all (and will be deleted from the rankings already published, respectively). Inclusion in the rankings of challengers or streamers, respectively, without the inclusion of the value of the payments is not possible.

If these terms refer to the publication of certain information, it means its publication within the application, on our website, on our YouTube channel, or in any other media. The purpose of this publication is in particular to promote the application, streamers and challengers.

By entering your email address into the application, you give us your consent to use it for direct marketing purposes - from time to time we may send you news about our application or commercial offers from us or third parties; this consent is given under the Czech Act No. 480/2004 Coll., on Certain Information Society Services, as amended. However, we will not provide your email address or access to it to any third party. You may object to this use of your email address - you can do this via email sent to us to

whatever@provoco.live or, possibly, through a functionality of the software we will use to perform the direct marketing.

You may at any time revoke your consent to the processing of your personal data by a written notice delivered to our registered office c/o Provoco s.r.o., Kaprova 42/12, 110 00 Praha 1 – Stare Mesto, Czech Republic, or by email sent to our email address whatever@provoco.live; the text of the written notice or email must contain (a) the statement "I hereby revoke my consent to the processing of my personal data in the Provoco application" or a statement of a substantially similar meaning and (b) your user data in the application including (i) your user name ("alias") in the application and (ii) your password for the access to the application (to verify that it is really you who is revoking the consent); a notice that will not contain the above mentioned elements need not be considered by us as a revocation of consent to the processing of your personal data; partial revocation of consent is not possible - any revocation of consent will have the effects listed below. In the event of revocation of your consent, within one (1) week we will, at our sole discretion, either (a) cancel your user account and with it all the data you have entered through it in the application, or (b) so called anonymize your personal data, i.e. we will ensure that they do not relate to you as an identifiable person. In the event of both the cancellation of your user account and the anonymisation of your personal data, we will cancel your user account access data, so that you will be able to reuse your previous user account access data to create your new user account in the application (your old user account will not be accessible any more).

If you do not wish us to further process your personal data after you have deleted / uninstalled the application from your mobile device, you must revoke your consent to their processing in the manner described in the previous section. The deletion / uninstalling of the application is not on its own a revocation of the consent – there is no way for us to learn that you have deleted / uninstalled our application, unless you let us know about it.